Name Server Configuration Guideline

Please find below, a configuration guideline to successfully setting up your name servers to work with domains around the globe.

The following DNS requirements must be pre-configured for any domain name registered.

1. The domain name must list at least two servers.
2. The servers' IP addresses must be static and correspond to those actually associated with them,
3. The first name server must be the same as indicated in the Server of Authority (SOA) record of the domain name.
4. A CNAME must not be associated with the domain name.
5. The name of the name server specified in the SOA cannot be a CNAME.
6. At least one MX and an A record must exist for the domain name.
7. Where an MX record is listed, it must not have an associated CNAME.
8. Whenever interrogated, the servers must not give the following responses: not responding, not reachable, not running, non-existent domain, host not found, server failure, query failed.
9. Indicated name servers must be authoritative for the domain name.
10. Name servers submitted much match the ones indicated in the zone file.

Before you submit a name server update, please confirm you have configured your name servers as above. You can also visit the following sites and run zone checking tools to confirm your name servers are setup correctly. Currently, you can use the following zone checking tools:

.DE Domains

http://zonecheck.denic.de/zonecheck/en

.FR Domains

http://www.afnic.fr/outils/zonecheck/form_en

.NO Domains

http://www.norid.no/domenenavnbaser/zonecheck/form_advanced.php